What's New at CHHC?
SHP: "Strategic Healthcare Programs"
Data Analytics Tool for Streamlining OASIS QA

What is *SHP*?

> *SHP* is a data/analytics software tool that serves as a scrubber for OASIS documentation. *SHP* aggregates data points from OASIS events (SOC, ROC, RCT, DC) to produce "real-time" reports on errors/inconsistencies in OASIS documentation. **SHP does not review: Red Indicators, Orders, Admission Paperwork, Medication Profiles, Infection Reports, or Braden Scales, etc.. A live person from CHHC QA will still be involved in that process.**

How Will it Work?

- Clinicians will receive "real-time" alerts from *SHP* regarding **suggested changes** to be made in their OASIS documentation:
  - The Alerts could relate to:
    - Errors
    - Inconsistencies
    - Omissions
    - Inaccuracies
- Clinicians will be able to make appropriate changes at their discretion prior to submitting OASIS to the CHHC Office
- *SHP* will assist in ensuring we are using the most appropriate ICD-10 coding
- *SHP* will generate benchmarking and reports on CHHC's:
  - Clinical Outcomes
  - Case Mix Weights
  - CMS **Process Measures**
- *SHP* will also enable us to track patterns in specific clinicians in order to provide an objective platform for individual OASIS and Clinical Education
- For now, please do not click on the *"Export to SHP"* button in Devero. We want everyone trained, before we start using the tool.

Tentative Timeline

Early March	Office QA and Management Staff will train on *SHP*
Mid March	Office QA and Management Staff will start utilizing *SHP* to suggest OASIS Corrections for Clinicians
Late March	Clinicians will begin training with *SHP*
April: TBD	CHHC will begin optimal utilization of SHP at the Clinician level

More Information to Come: This is a brief introduction. We have just started training ourselves this week in the office. Eventually, we should see a reduction in the amount of back and forth that you guys have to have with the Office QA staff. *SHP* should make your jobs easier and increase efficiency across the board as well as provide insight and education on how we can improve documentation, improve outcomes, increase revenue and most importantly optimize quality of care ☺